

# LANDesk® Management Suite Training



**Prerequisites:** None

**Level:** Introduction

**Course Description:**

The perfect course for introductory-level LANDesk® Management Suite users, this course introduces the participant to all the functionality required to conduct day-to-day IT desktop management tasks using LANDesk Management Suite and guides the participant through each of the core technologies using a scenario-based training approach.

**Duration:** 5 days (32.5 hours)

**Hours:** Monday–Thursday 9:00 a.m.–5:00 p.m.; Friday 9:00 a.m.–2:30 p.m.

**MSRP:** \$2,495.00

**Certification:** Certified LANDesk® Administrator

At the end of this course, the Certified LANDesk Administrator exam will be given to any student interested in earning certification.

**Registration Information:** Register online at <http://landesk.verite.com/>. For questions, please contact Veronica Wilson in LANDesk® Professional Services at 801-208-1664.

## Sample Schedule: DM88

Monday	Tuesday	Wednesday	Thursday	Friday
<ul style="list-style-type: none"> <li>■ LANDesk® Management Suite Overview:                             <ul style="list-style-type: none"> <li>■ Install</li> <li>■ Consoles</li> <li>■ Agents</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>■ Agent</li> <li>■ Inventory</li> </ul>	<ul style="list-style-type: none"> <li>■ Remote Control</li> <li>■ Reporting</li> </ul>	<ul style="list-style-type: none"> <li>■ Software Distribution</li> </ul>	<ul style="list-style-type: none"> <li>■ Software License Monitoring</li> <li>■ Certified LANDesk® Administrator Exam</li> </ul>

## Course Agenda

### LANDesk® Management Suite Overview

- LANDesk® Management Suite fundamentals
- Add-on LANDesk® solutions (purchased separately)
- LANDesk® Management Suite environment

### Install

- Designing the LANDesk® Management Suite domain
- Planning the security and organization model
- Installing LANDesk Management Suite
- Understanding LANDesk Management Suite
- Database maintenance
- Understanding Security Sockets layer
- Migrating and recovering from a disaster

### Consoles

- Navigating the consoles
- Configuring role-based administration
- Understanding local account management

### Agents

- Discovering unmanaged devices
- Using the agent configuration tool
- Creating and deploying agent configuration
- Creating a self-contained agent installation package
- Verifying agent installation
- Understanding agent installation methods
- Understanding the advanced agent

### Inventory

- Inventory scanning architecture
- Configuring the inventory server
- Software inventory
- Creating custom data forms, custom column configurations and queries
- Alerting inventory
- Intel vPro and Intel Centrino Pro processor technology
- Troubleshooting inventory

### Remote Control

- Initiating and navigating a remote control session
- Remote control security
- Remote control logging/reporting
- Understanding viewer commands
- Troubleshooting remote control

### Reporting

- Producing reports
- Types of reports
- Working with report viewer
- Publishing reports
- Scheduling a report
- Configuring report recipients
- Customizing reports
- Creating interactive reports
- Managing reports
- Using the executive dashboard

### Software Distribution

- Architecture
- Creating a distribution server
- Creating and deploying basic software distribution packages
- Creating delivery methods
- Scheduling a software distribution task
- Using LANDesk® Application Virtualization
- Using cache and preferred package server
- Understanding the benefits of LANDesk® Targeted Multicast™ technology
- Understanding Microsoft's distributed file system
- Troubleshooting software distribution

### Software License Monitoring

- Features and functionality
- Architecture
- Creating compliance groups
- Denying products and applications
- Using aliases and other features

Visit [www.landesk.com](http://www.landesk.com) for more information.

This information is provided in connection with LANDesk® products. No license, express or implied, by estoppel or otherwise, or warranty is granted by this document. LANDesk does not warrant that this material is error free, and LANDesk reserves the right to update, correct or modify this material, including any specifications and product descriptions, at any time, without notice. For the most current product information, visit <http://www.landesk.com>.

Copyright © 2008 LANDesk Software Ltd. or its affiliated companies. All rights reserved. LANDesk is a registered trademark or trademark of LANDesk Software Ltd. or its affiliated companies in the United States and/or other countries. Avocent and the Avocent logo are trademarks or registered trademarks of Avocent Corporation or its subsidiaries. Other names or brands may be claimed as the property of others. Each customer's results may vary based on its unique set of facts and circumstances. Other names or brands may be claimed as the property of others.  
0208/BB/NH