

# LANDesk v9.0 Rapid Update



## What is a Rapid Update

**Rapid Update** is a service offering created for previous or existing Sparxent clients and designed to upgrade their LANDesk infrastructure to v9.

Rapid Updates come in 2 specific formats:

### Rapid Update – Onsite Upgrade

- ◆ 5 consecutive onsite days by a highly experienced engineer who will work with you to executed a pre-defined project plan with milestones and deliverables which will result in a risk mitigated v9 system

### Rapid Update – Remote Upgrade (Sparxent Active Control):

- ◆ 3 consecutive onsite days followed by a 2 week remote agent deployment
- ◆ Execution of a pre-defined project plan with milestones and deliverables
- ◆ Increased levels of agent deployment
- ◆ Weekly conference calls with Service Manager
- ◆ Report Pack
  - ◆ Agent Coverage Reports (LANDesk coverage as a %)
  - ◆ Patch Management – Exposure Reports
  - ◆ Anti-Virus - Status Reports (AV type, version & definition reports)
  - ◆ Data Archiving Reports

Although the cost associated with each of the Rapid Update options are the same, the benefits offered by the Active Control option are designed to directly enhance the value of LANDesk and Sparxent to your organization. Please visit [Sparxent.com/Rapid\\_Update.php](http://Sparxent.com/Rapid_Update.php) for more information.

## Take advantage of v9.0 within days

Take advantage of these LANDesk v9.0 enhancements in the shortest possible timeframe:

- ◆ Integrated Software License Management functionality for compliance
- ◆ Enhanced discovery capabilities for complete agent coverage
- ◆ Safe, controlled Software Delivery with granular options and return code mapping
- ◆ Empowering staff safely with role based administration and collection of rights assignment
- ◆ Drillable, dynamic reporting capability and integrated dashboard for visibility and control
- ◆ Cross platform focus, Macintosh functionality aligned with the Window desktop

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- ◆ Safe, low cost OS Migration with Windows 7 through integrated Provisioning
  - ◆ Integrated Hardware Independent Imaging
  - ◆ User Migration Functionality
- ◆ Integrated Single View Security Model with hardened endpoint management
- ◆ Enhanced LANDesk Antivirus with configuration flexibility & scalability,
- ◆ Shadow copy & activity view for better device control
- ◆ Integrated LANDesk Firewall

## **Additional Rapid Update services:**

- ◆ LANDesk Milestone Health Check Service (onsite or remote)
- ◆ Systems Management Operational Assessment
  - ◆ LANDesk infrastructure review with benchmark against industry peers
  - ◆ Recommendations for driving additional value from LANDesk
- ◆ Operational Core Training – class based
  - ◆ Getting Started with LANDesk Solutions – 4 Day Course
  - ◆ Managing IT Systems with LANDesk Management Suite 9 – 4 Day Course
  - ◆ Deploying IT Systems with LANDesk Management Suite 9 – 3 Day Course
  - ◆ Endpoint Security Using LANDesk Security Suite 9 – 2 Day Course
- ◆ Product Adoption Training – onsite
  - ◆ Hardware independent imaging
  - ◆ Provisioning/ OS deployment
  - ◆ Inventory and reporting
  - ◆ Patch management and process automation
  - ◆ Software distribution
  - ◆ Software license management
- ◆ Data Translation Services (Managed Planet)
  - ◆ Extend LANDesk to become a cost effective tracking tool
  - ◆ Focus on standardizing inventory gathering, storing and reporting processes

Sparxent, a company created by LANDesk's original founders, is a global LANDesk Platinum Partner. For more information on Sparxent's Rapid Update Service, please visit [Sparxent.com/Rapid\\_Update.php](http://Sparxent.com/Rapid_Update.php) or call +1.800.995.6383.